

Galia Cristian

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Motivated Public Health student at the University of South Florida with experience in customer service, healthcare support, and team-based environments. Strong communication, organization, and adaptability skills with a passion for healthcare and community impact. Eager for hands-on experience.

Sales Associate at Misha's Cupcakes

Jan 2025 - Aug 2025

- Provided friendly and efficient customer service in a fast-paced bakery setting.
- Handled cash, credit, and online transactions accurately using a POS system.
- Packaged and presented cupcakes and baked goods to maintain high visual standards.
- Responded to customer questions about flavors, ingredients, and special orders.
- Maintained cleanliness and organization of the front counter and display areas.

Front Desk and Caretaker at Dogtown

Aug 2025 - Dec 2025

- Provided daily care for dogs, including feeding, walking, and supervising play to ensure safety and well-being.
- Maintained clean and organized facilities by sanitizing kennels, play areas, and equipment.
- Assisted with customer service by greeting clients, handling money, and answering questions.
- Supported team operations by ensuring adherence to safety protocols.

Sales Associate at Raising Canes

Jan 2026 - Present

- Provide friendly and efficient customer service by taking orders and answering questions
- Operate the register and handle cash/card transactions accurately
- Prepare and package food orders quickly while maintaining quality standards
- Maintain cleanliness of the dining area and work stations
- Follow food safety and sanitation guidelines
- Work collaboratively with team members during busy rush periods
- Ensure orders are correct before handing them to customers

HEALTHCARE AND COMMUNITY EXPERIENCE

Nicklaus Children's Hospital - Learning & Development Team | Aug 2024 - Jun 2025

- Organized training materials and resources to support employees
- Assisted with workshops and training sessions for hospital staff.
- Managed and uploaded documents and materials for staff access

Safe Haven Gala

- Assisted with organizing and distributing auction items during a fundraising event.
- Greeted attendees, answered questions, and assisted guests with placing bids.
- Supported event staff to ensure the auction ran smoothly and efficiently.

EDUCATION

University of South Florida - Tampa, FL

Bachelor of Science in Public Health | Expected May 2030

International Studies Preparatory Academy - Coral Gables, FL

GPA: 3.6/4.4 | Trilingual: English, Spanish, French