

GABRIELLA SHEA

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PROFESSIONAL SUMMARY

Medical Biology student at the University of South Florida with healthcare training and customer service experience. Certified in Patient Care, EKG, CPR, and First Aid. Experienced in obtaining manual vital signs, measuring blood pressure, and performing EKGs. Seeking opportunities to gain experience in healthcare, research, and clinical settings.

EDUCATION

University of South Florida (USF)
Bachelor of Science in Medical Biology
Expected Graduation: May 2030

Western High School
High School Diploma

WORK EXPERIENCE

Guest Service Representative (GSR), Mission BBQ
January 2026 – Present

- Provide professional customer service in a fast-paced environment
- Take customer orders and assist guests with menu selections
- Prepare food items while maintaining quality and safety standards
- Maintain cleanliness and sanitation of dining and service areas
- Collaborate with team members to ensure efficient daily operations
- Demonstrate strong communication, multitasking, and organizational skills

CERTIFICATIONS

- Patient Care Technician (PCT) Certification
- EKG Technician Certification
- CPR Certification
- First Aid Certification

HEALTHCARE SKILLS

- Vital Signs Assessment
- Blood Pressure Measurement
- Electrocardiogram (EKG) Performance
- Medical Terminology
- Infection Control Practices

- Patient Communication
- Healthcare Documentation Knowledge

LEADERSHIP & INVOLVEMENT

- HOSA – Future Health Professionals
- Key Club
- Black Student Union
- Words Carry Weight

HONORS & AWARDS

- Florida Bright Futures Medallion Scholarship

ADDITIONAL SKILLS

- Customer Service
- Teamwork and Collaboration
- Time Management
- Organization
- Adaptability
- Problem Solving
- Attention to Detail